

# Ventrolla & Group

21<sup>st</sup> CENTURY  
TRADITIONALISTS



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# VENTROLLA, 21<sup>st</sup> CENTURY TRADITIONALISTS

**A real history when it comes to quality timber products.  
Engineered to last and fused with technology**

Ventrolla was founded in 1983 by Robert Tunnicliffe who previously worked at Ford Motors developing specialised high performance gaskets and seals. The name 'Ventrolla' is a slightly warped portmanteau of 'Ventilation Control'. Robert turned his hand to draught proofing sash windows after his wife noticed it becoming increasingly difficult to keep their home warm during the colder months and so Bob, using his expertise at Ford developed the first perimeter sealing system and installed it himself.

Immediately the draughts, rattles and dust ingress were banished! After the initial success of the hand-made prototype Bob went on to found Ventrolla and patented both the perimeter sealing system and the sash removal system, both of which, 40 years on are still core products in the Ventrolla service and make our offering unique.

In 1986 the Ventrolla Perimeter Sealing System was awarded the prestigious Design Council Award.

## **Made in Britain, 40 years in Harrogate**

Our first branch opened in the beautiful North Yorkshire town of Harrogate and now 40 years and 100,000 sash windows later we operate nationwide and have established ourselves as the market leader in the repair, restoration and replacement of wooden sash windows.

## **Not just windows, full home improvements inside and out**

With over 40 years of industry experience we have honed our techniques and enhanced our offering to provide market leading kitchens, windows, doors, interiors, bathrooms, orangeries, garden rooms and more.

## **Where 21st century machining meets traditional handcrafted skills**

Our joinery shop has seen heavy investment over the past few years in both machinery and skilled bench joiners. We manufacture our own products using the finest hardwood timber and traditional carpentry methods and the latest, cutting edge technology.

## **Made to last, designed to wow!**

Our windows, doors, garden rooms, kitchens and bathrooms all leave the joinery shop beautifully crafted and ready for installation in your home.

## **Expert and unbiased advice**

Our aim is to leave you feeling delighted with your Ventrolla products.

## **Clean and reliable installation**

Return your home to the clean state we found it in. Our Installers will take every care to ensure your home stays as clean and tidy as they find it.

At Ventrolla we really do care about giving the best possible service.



# COMMUNICATION & TECHNOLOGY

**Homes are changing. They are getting smarter. As our everyday lives are infused with technology, the ways we live and the environments we inhabit are evolving.**

## **Improving homes with people at the heart**

Our specialist team of experts and ground-breaking operational management systems allow organisations, surveyors, contractors, tenants and property owners to transparently see the entire process. From understanding the progress of a project, the costs and timeline of planned work to post- project evaluation – everything is monitored and optimised, in real-time.

## **Construction Methods and Advanced Technology**

We use the latest planning tools and software to ensure accurate and reliable data inform decisions. Video technology captures site data and 3D measurements, clients explore their future spaces through the latest innovations in visualization such as virtual and augmented reality. This ensures that Ventrolla customers get a better feel for what we are producing – and that is only the beginning.

## **From order to installation we'll keep you informed every step of the way.**

Enquire online, email or Freephone to speak to a member of our friendly team. They will assess your exact needs by speaking with you and demonstrating our products using our digital brochures and bespoke surveying app, using industry-leading technology that allows you to see how Ventrolla windows and doors will look in your home or project.

Our expert craftsman will come to your home to discuss your project in more detail.

We provide a prompt, real time estimate of the work required, including visuals of how your new or refurbished windows or doors will look. Customers receive detailed designs of any new joinery in a choice of colours and with hardware to suit your tastes & your home.

Upon acceptance of the proposal, we request a deposit and provide you with an installation date.

## **Communication and transparency**

Our communications are centrally logged enabling all our team to understand exactly how your project is progressing.

If your project includes any new joinery, you will be able to see 'The Journey' of your new products as they are made by our expert craftsmen in our UK-based workshop, with update videos sent to you via email and text. Customers have the option to come to Harrogate to see their windows, visit our Design Studio & workshop, or view everything in their own personal videos and view our virtual tours on our website

At each stage of our process, you will receive video updates and confirmation of quality control checks





# VENTROLLA BY DESIGN

**Starting with an inspirational concept and spanning the entire process, we design and plan, manage and build, from inception to completion.**

We have the technical expertise, cutting edge technology and experienced technicians to deliver complex projects of the highest specification.

Customers turn to Ventrolla to manage the whole of their project because our reputation for delivering integrated property improvement services is built on technology and offers complete peace of mind.

## **Project Management Services:**

- Design and Consultancy
- Concept Development and Design
- Market Research
- Project Management
- Value Engineering and Budgeting
- Fixed Price Contract
- Project Staffing including Sub-Trade Vetting and Management.









# SASH WINDOWS

## We bring your sash windows back to life

Whether your windows are draughty or rattling, leaky, noisy or rotten, we can help. Our experts will talk through the issues with you, see what you want to achieve and provide an estimate, tailored to the solutions that we recommend.

### Our range of services for sash windows include:

- Renovation & Draught-Proofing
- Replacement Double Glazed Sashes
- New Sash Windows
- Secondary Glazing

- Listed building, conservation area or protected status? We can also make all new sash windows with single glazing, where required.



## CASEMENT WINDOWS

### **Time-honoured joinery skills, future proof technology**

Otherwise known as side hung windows, or 'windows that open like a door', timber case windows date back even further than sash windows to around the 16<sup>th</sup> century. Thanks to their strong lines and classic design style, they add authentic character to period homes.

However, if the sashes in your original casement windows are rotten, draughty or rattle, it's important to have them repaired or replaced by

craftsmen with specialist expertise, and that's where Ventrolla come in.

#### **Our casement window services include:**

- Renovation & Draught-Proofing
- Replacement Double Glazed Casement Sashes
- New Casement Windows
- Secondary Glazing





# SECONDARY GLAZING

## **Improve energy-efficiency & cut down on noise with secondary glazing**

At Ventrolla, we know that sometimes double-glazing is not the right solution for upgrading your timber sash or casement windows. It may be that you live in a listed building or your property is subject to the regulations of a conservation area. In these cases, secondary glazing is an ideal alternative and we have years of expertise crafting and installing it in homes from the Victorian, Edwardian and Georgian era.

Available in various opening configurations, dependent on your primary window and personal preference.

### **We provide the following secondary glazing configurations:**

- Balanced Vertical Slider
- Hinged Unit
- Horizontal Slider
- Lift-Out
- Tilt Balanced Vertical Slider



## DOORS

### **Timber door services for a warm, draught-free home**

Original doors in period properties can be ill-fitting due to building movement over the years. This can make them draughty, creating a home that's cold and uncomfortable. At Ventrolla, we have the expertise to renovate and draught-proof your existing period wooden door using our unique draught-proofing system, or craft a new replacement door to enhance the kerb appeal of your home.

#### **We provide the following door services:**

- Renovation & Draught-Proofing
- New, Bespoke Replacement Front Doors
- New, Bespoke Replacement French Doors



# ALUMINIUM & SLIDING DOORS

## **Sustainable, elegant and innovative engineering.**

Modern design is shaped by light and connecting our interiors with the outside. We've partnered with Europe's leading aluminium specialist to provide doors, windows, sliding and folding systems, curtain walls, handles and solar shading.

Glazing plays a critical role in softening the barriers between inside and outside spaces. Supporting buildings to seamlessly connect with their environment while equipping occupants with everyday functionality, aluminium glazing plays a pivotal role.

Sliding doors effortlessly combine state-of-the-art performance with arresting aesthetics. Whether you have a modern home or a historic property, our technically advanced and market-leading solutions are perfect for a room with a view.

Our folding doors are strong, durable and reliable, with smooth operation and the flexibility to combine practicality with sleek and contemporary aesthetics that make a design statement.









# ORANGERIES

**From 17<sup>th</sup> century prestige to 21<sup>st</sup> century design, orangeries have been the definition of grandeur.**

A well designed orangery should be bold with strong architectural merit. Traditional features such as colonnades, classical pilasters and fenestration and glazing details ensure the orangery building exudes timeless, high-end quality.

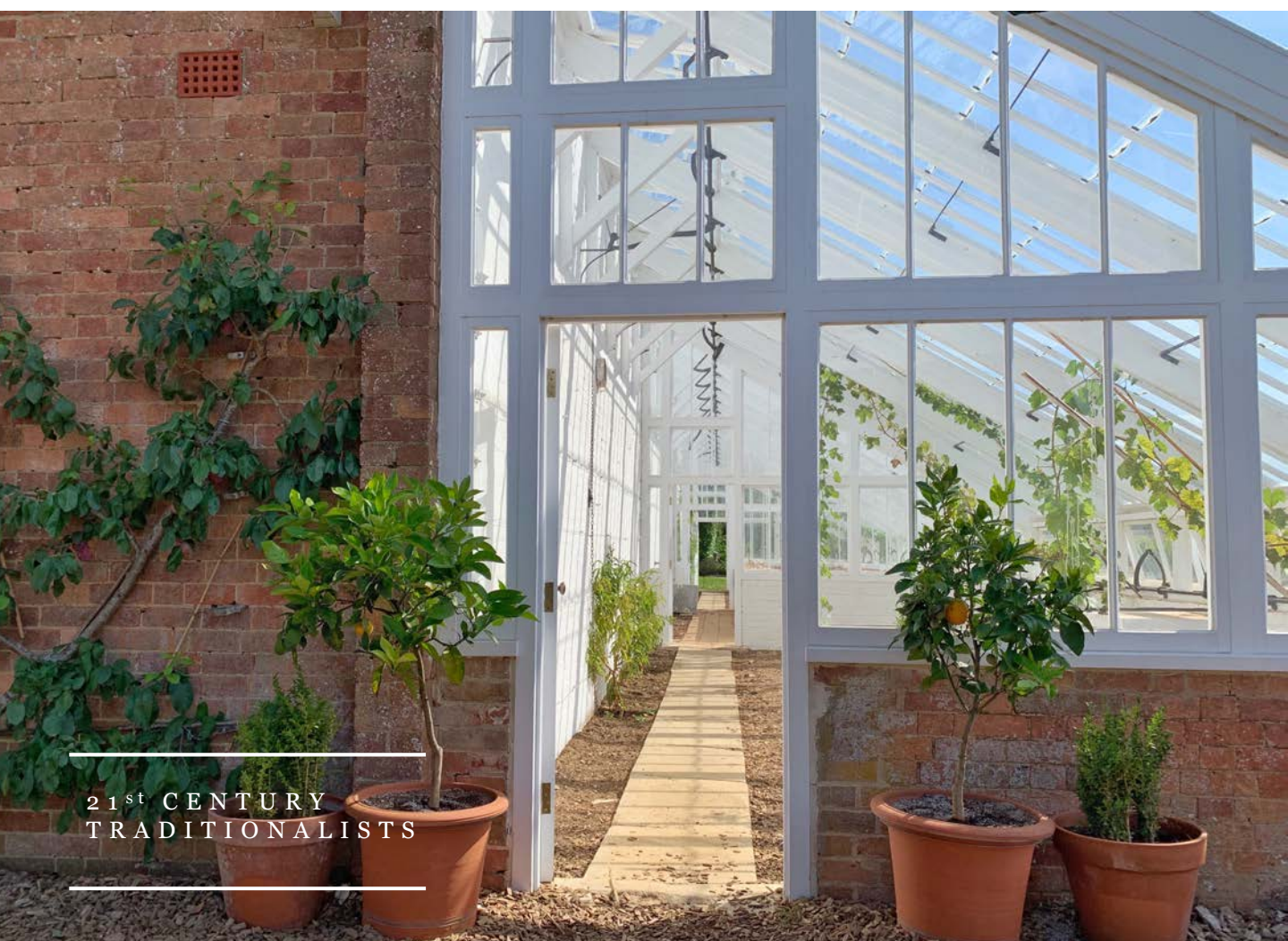
## **Solid and glass rooves**

Whether you opt for a solid roof to give a feeling of

privacy and exclusivity, or a glass roof that will allow natural light to flood the room and give a greater sense of space – a Ventrolla orangery will compliment and extenuate a superior residence.

## **Garden rooms and more**

We also design and build beautiful gazebos, pavilions and annexes to allow Ventrolla quality to permeate the garden as well as the home.



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# Orangeries & Garden Rooms





# GARDEN ROOMS

## Customised modular garden cubes

Whether it's a plush garden office to work from home in style, or perhaps you want more space for a gym, art studio, beauty room or playroom. The options are endless with Ventrolla's modular garden rooms.

Based around a 3x3 cube they are fully configurable and expandable. They can even be stacked.

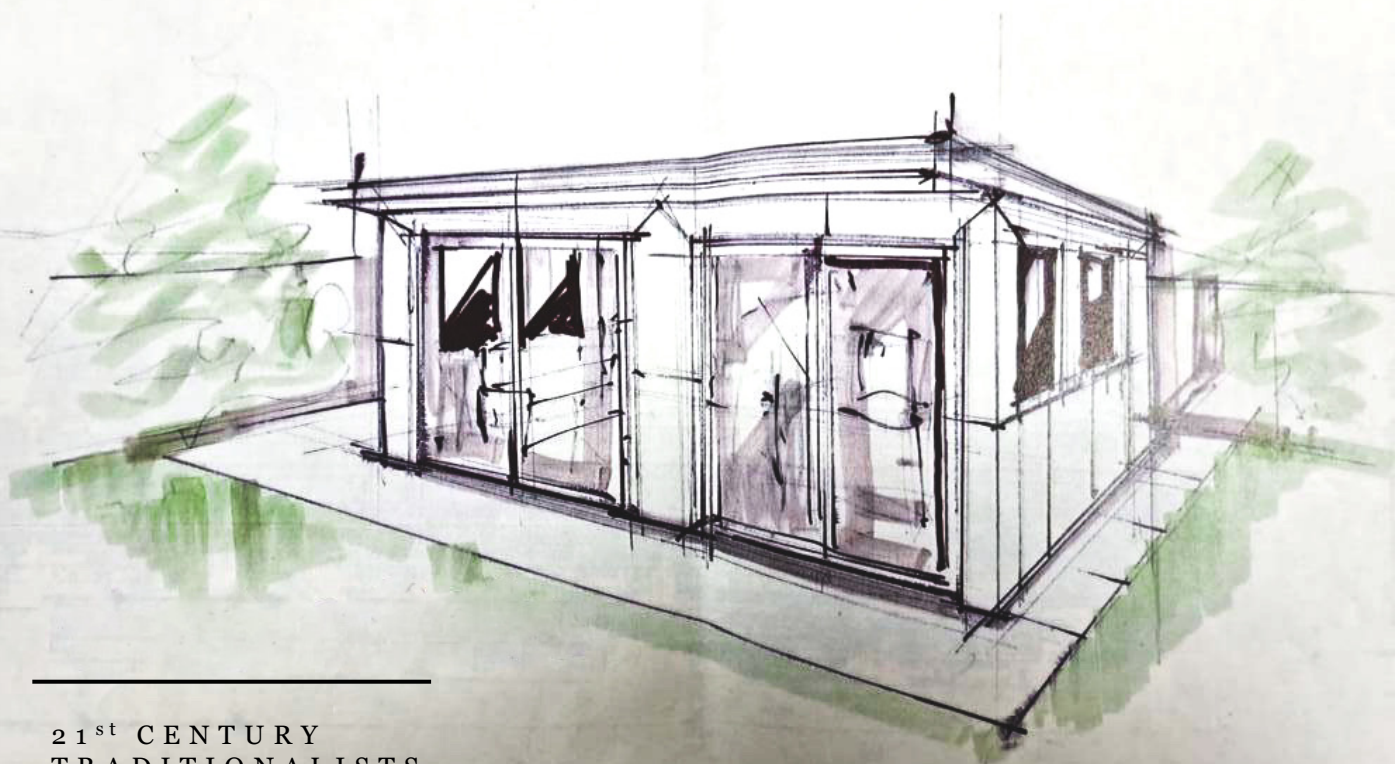
Ventrolla garden rooms come in a range of finishes, including render, wood-cladding and tiles. Our

modular buildings are made of sustainably sourced recyclable materials.

### Modular design

Durable and expertly designed, these lightweight garden buildings are easy to assemble and can be delivered flat-packed to be self-built or constructed by our team of installers.

Green technology such as energy saving lighting comes as standard and we can even include solar power.



# Orangeries & Garden Rooms





# INTERIORS

## **Sophisticated wall panelling, integrated furniture and elegant storage – all part of the Ventrolla home**

A well structured interior, designed around how you live will transform a space and enhance your property.

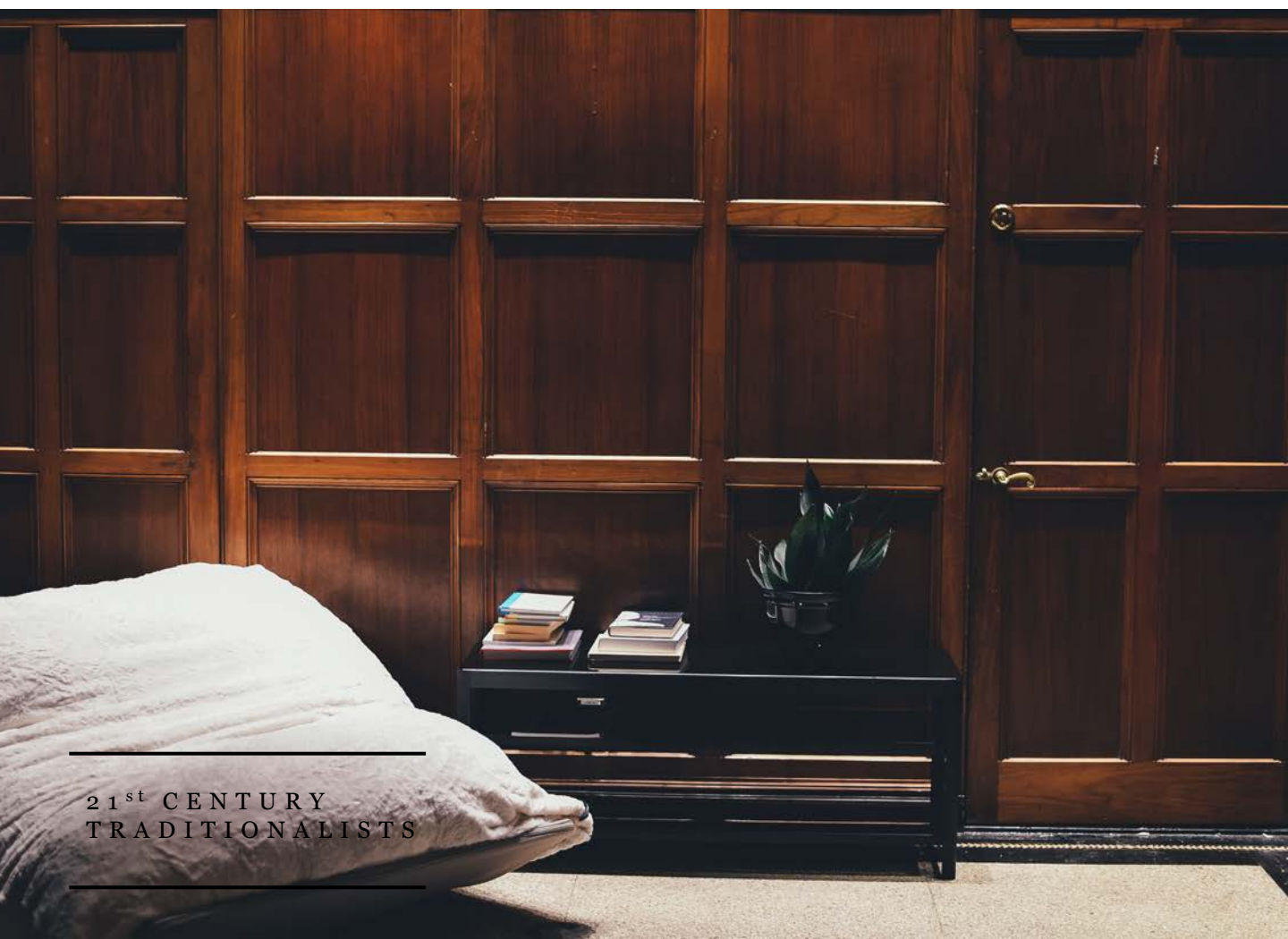
Bookcases and fitted furniture can enrich a study, envelop a living room and define an open plan living space. Feature walls provide the wow factor and bespoke panelling can aggrandise any room.

### **Media centres**

Modern technology is central to our everyday lives.

TV's are often the focal point in living rooms and studies, but they rarely stand alone. A multifunctional entertainment space housing digital boxes, games consoles, voice technology, lighting and more has become essential to the modern home. Home cinemas, with exquisitely crafted furniture add a touch of elegance to the ultimate lifestyle room.

From wine rooms and studies to home gyms and playrooms – craftsmanship combined with creativity can make truly unique and practical rooms.







# Kitchens

## Craftmanship meets technology

The same care and workmanship that has driven Ventrolla for nearly 40 years is applied to producing market leading kitchens chosen by discerning homeowners across the UK.

Handmade by artisans in our British factories, using only the best materials from sustainable sources, our high-end elegant kitchens are simply of a different class.

Beautifully crafted cabinets and cupboards house the latest technology and connected appliances.

### Connected appliances

WIFI-connected ovens feature an internal camera

allowing you to watch a live feed of your food being cooked. Perfect for keeping an eye on that cake, whilst in another room. Voice control can be utilised through popular devices such as Alexa and Google Home to connected kitchen appliances, allowing you to turn the oven down if your hands are covered in flour.

SMART hoods monitor and adjust to your cooking keeping your kitchen free of steam and vapours. Pyrolytic self-cleaning ovens remove the need for scrubbing after a roast dinner whilst temperature sensors ensure food is optimally cooked throughout.



CLARENDON  
Craftmanship and timeless style.

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**MORNINGTON BEADED**  
Finely detailed country joinery.



**MORNINGTON SHAKER**  
Traditional simplicity.

# Kitchens & Bathrooms



**PORTER**  
Modern cabinetry, with sleek lines  
and uncompromising quality.



## BATHROOMS & WET ROOMS

### **Design flows through our suites from conception to completion**

Our design consultants understand that quality bathroom furniture, sanitaryware and brassware needs to work hand-in-hand with the best heating solutions, waterproofing and sanitary systems to deliver the ultimate luxury bathrooms and wet rooms.

Finished with beautiful tiles and splash backs for unrivalled elegance and lasting quality, our bathrooms offer stunning contemporary and traditional designs twinned with practical, hardwearing materials.

### **Quality features as standard**

We understand that water saving measures and features such as soft closing seats are key to our customers – so they come as standard. There are no compromises with Ventrolla Bathrooms.







## B E D R O O M S

### **Relax in complete luxury**

Ventrolla design and build dream bedrooms. Bespoke fitted wardrobes and matching bedroom furniture in a range of beautiful styles ensure that in your space is sumptuous and relaxing.

Innovation is at the heart of our furniture. We incorporate technology, space saving devices and convenient features such as soft closing drawers, alongside the highest quality finishes to provide outstanding and elegant bedrooms.

We pride ourselves on providing storage solutions that fit your lifestyle and make the most of your space.

**Crafted by artisans in our state-of-the-art British factories and fitted by the experts.**







# WHY CHOOSE VENTROLLA?

Our success and our customer satisfaction has been built around our core values of exceeding customers' expectations and delivering excellence in everything that we do.

We are not only trusted by thousands of homeowners every year and some of the UK's largest companies, we are also approved by some of the finest bodies and regulatory agencies within the industry too. This ensures that everyone using Ventrolla gets excellence in every department and peace of mind that projects are handled to the highest standard.



**From Health & Safety to Quality and the Environment; we maintain every accreditation you would expect from a business dedicated to doing things right. It's just one of the reasons why leading names trust us.**









SUPPLY PARTNERS

## We work with the best

Alongside our factories, we partner with the world's biggest brands to improve the environments people inhabit, with inspiring kitchens, bathrooms, garden rooms, interiors and more.

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**REYNAERS**  
— GROUP —







Quooker®

Miele

PWS

  
ABACUS  
Bathrooms Answered

# THE VENTROLLA PROMISE

## WE WILL ALWAYS...

### **Give you expert and unbiased advice**

Our aim is to leave you feeling delighted and with a draught free, comfortable home.

### **Leave you alone to consider your itemised estimate**

Following your survey, you will be given this estimate, which details the works we propose. We are on hand to explain the estimate, should you need us, and then leave it with you to decide in your own time - no pressure tactics.

### **Leave your home weather tight and secure**

If your work is scheduled to take several days, then at the end of each day your home will always be left weather tight and secure.

### **Return your home to the clean state we found it in**

Our installers will take every care to ensure your home stays as clean and tidy as they find it. Dust sheets will cover any furnishings in the room they are working in, all tools have dust extraction devices.

### **Follow coronavirus protocols, to keep you safe**

We remain committed to the procedures that we have put in place, enabling our sales and installation teams to provide our services in the safest possible way, where Coronavirus restrictions permit.

## WE WILL NEVER...

### **Spend all day in your home pressuring you to buy**

We typically allocate one hour for a survey, which should allow plenty of time for an investigation of all your windows and to talk through the process. We won't be in your home all day with a rehearsed sales pitch.

### **Sell you a more expensive product if you don't need it**

At Ventrolla, we really do care about preserving the heritage and charm of period homes, and we will never sell you a product that you don't need.

### **Bombard you with calls**

Once you've had the survey, we will leave you in peace to consider the estimate, we won't bombard you with calls, as we believe our service and quality workmanship speaks for itself.

### **Sell your data to a third party**

Ventrolla complies with all UK & European data laws and policies, which means that your personal data will never be sold to a third party. We sometimes ask customers to act as referrals for new customers, but we would contact you to discuss this. You can view our full Privacy Policy and GDPR Policy on our website.







# Ventrolla & Group

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